

June 10<sup>th</sup>, 2025

## Quality Alert – Increased Quality Issues Related to Burrs and Dimensional Non-Conformities

Dear Supplier

We are issuing this Quality Alert to bring attention to a recent **increase in quality issues** observed with incoming parts. The primary concerns are:

- **Presence of burrs** on machined and threaded features
- **Dimensional non-conformities**, including thread features outside of specification.

To support alignment on our expectations, we are including a copy of **Engineering Specification ES 1018**, which outlines requirements for **burrr-free parts** and **thread specifications**. It is critical that your team **reviews this specification thoroughly**. If there are any questions or clarification needed, please **reach out promptly** to our Supplier Quality Engineer.

### Please note:

- **Non-conforming parts will be returned**, which will negatively impact your **on-time delivery performance**.
- Repeated quality issues will also impact your **overall supplier quality score** and may affect future sourcing decisions.

### Action Required:

1. Review ES 1018 internally and confirm understanding.
2. Inspect all outgoing parts for burrs and dimensional compliance.
3. Contact our Supplier Quality Engineer immediately with any concerns or questions.

We appreciate your attention and commitment to continuous improvement.

*Charlie Damon*

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